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Version: 1.0

PHILIPS

6000 Series

Smart safe box

SBX602

User manual



To register your product as well as obtain support, please go to:
www.philips.com/support

Models	Outside dimensions (H×W×D)	Weight
SBX602-5CU	550×400×360mm	
SBX602-6CU	650×430×390mm	
SBX602-7CU	750×480×430mm	
SBX602-8CU	850×500×460mm	

Please read this user manual carefully before using this product.

Thank you for purchasing Philips-branded products. For your safety, please read this user manual carefully before using the product. Any personal injury, property or other loss caused by not following the user manual or precautions, no liability will be assumed by Philips.


Kind reminder:

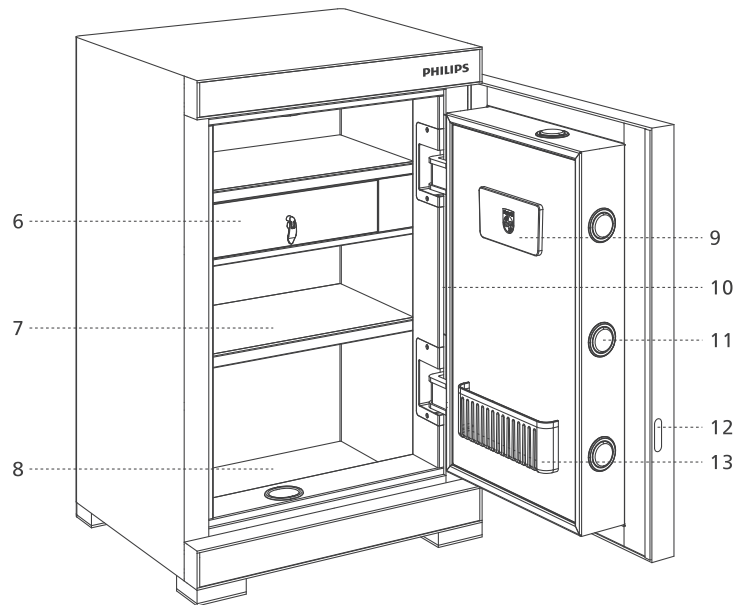
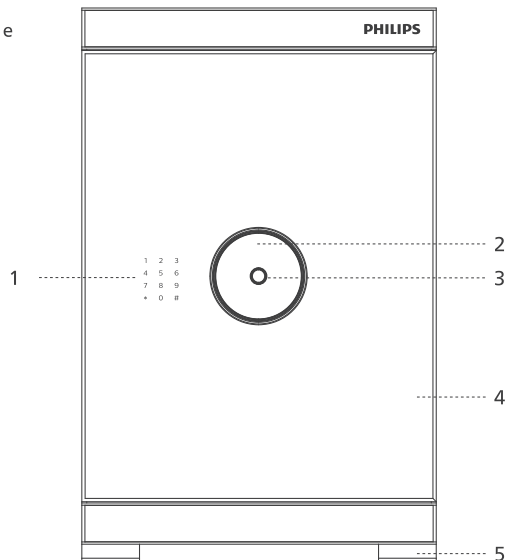
This user manual is used as a guide. The photos, pictures, or illustrations provided in the manual are for explanation purposes, which may differ from the specific product, please refer to the actual product. Due to product version upgrade or other needs, Philips may update this manual timely without notice. If you need the latest version of the manual, please download it from the Philips website (www.philips.com/support). The copyright of any part from this manual, including text, pictures or illustrations, belongs to Philips. Without written permission, no corporation or individual may extract, copy, translate, or modify all or part of this manual in any way. Unless otherwise agreed, Philips does not make any express or implied representations and guarantees.

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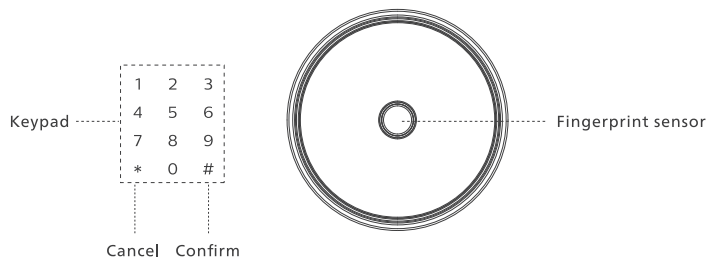
Get to know your smart safe box

1. Keypad
2. Electronic telescopic handle
3. Fingerprint sensor
4. Door
5. Base
6. Drawer
7. Divider board
8. Hidden compartment
9. Battery compartment
10. Setting module
11. Lock cylinder
12. Keyhole cover
13. Storage basket

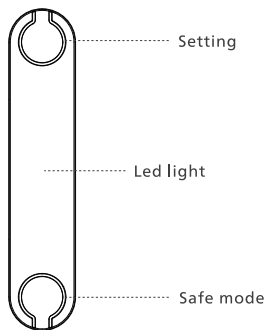
 **Attention:**
Model 5CU has no partitions or hidden compartment; Model 6CU has no hidden compartment.



Unlocking interface



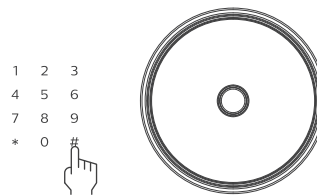
Setting area



First use

1. Insert 4 AA batteries into the external power box, then plug the power box into the external power interface on the left side of the door panel.
2. As shown in Figure 1, enter any fingerprint or simply touch the panel to wake up the keypad. Enter default PIN code "1234" and press "#" to confirm. After hearing a voice prompt 'Unlocking successful', open battery compartment inside the safe and insert in 4 AA batteries to complete the first use.

⚠ Attention: do not place the external battery box inside the safe! Besides powering up the safe for its first use, the external battery box is also for emergency use when the main power supply is down.



Add fingerprint and PIN code

1. Open the door and locate the buttons on the inner side of the door. Briefly press the upper "Settings" key. A voice prompt will guide you: "Please enter fingerprint or password." As illustrated in Figure 2, place your fingerprint on the sensor within the fingerprint window. A voice prompt will instruct: "Please re-enter fingerprint." Repeat this process five times. Upon successful configuration, a voice prompt will affirm: "Fingerprint configuration successful." In case of unsuccessful configuration, you'll hear: "Fingerprint configuration failed."
2. Once fingerprint configuration succeeds, you can proceed with setting up a password. Input a password consisting of 3 to 8 digits, then press the "#" key to confirm. A voice prompt will instruct: "Please re-enter password." Confirm your chosen password by entering it again and pressing "#" key. A voice prompt will confirm: "Password configuration successful."

⚠ Attention

1. This product can store up to 30 fingerprints and 10 sets of passwords.
2. During the key configuration process, if there is no activity for 8 seconds, the system will automatically exit.

1	2	3
4	5	6
7	8	9
*	0	#

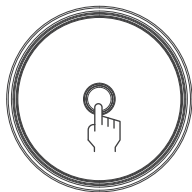


Figure 2

Delete fingerprint and PIN code

As shown in Figure 3, locate the buttons on the inner side of the door. Press and hold the upper "Settings" key for 3 seconds. A voice prompt will indicate: "Initialization successful." This action will reset the system, erasing all stored fingerprints and passwords.

⚠ Attention

1. This product does not support deleting single fingerprint or PIN code.
2. After the system restores to factory settings, 'Vibration alert' and 'Safe mode' will also return to the initial settings, namely being off.



Figure 3

Keyhole cover

As shown in Figure 4, press down on the bottom of the keyhole cover, causing the upper part of the cover to pop up. Then, remove keyhole cover, and you can use the mechanical key to open the safe.

⚠ Attention: do not place the mechanical key into the safe!

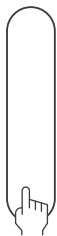


Figure 4



Figure 5

Safe mode

1. 'Safe Mode' requires any combination of two configured fingerprints or passwords for access, such as fingerprint + fingerprint, fingerprint + password, password + fingerprint, or password + password.
2. As shown in Figure 5, press and hold the lower "Mode" key located on the inner side of the door, for a duration of 3 seconds. If you receive the voice prompt "Safe mode activated," it confirms your entry into 'Safe Mode' . To exit, press and hold the Mode key for another 3 seconds, and you will hear "Safe mode deactivated," indicating the switch to single authentication mode.

⚠ Attention

1. In Standard Mode, any set of passwords or fingerprints can be used to unlock the safe.
2. To switch between Single and Dual Authentication Modes, you need to have registered at least two credentials.
3. Placeholder Password: This product features a placeholder password function. During password verification, you can input any numeric sequence before and after the correct password to achieve verification. This feature is not applicable during password setup. (For example: ****123456****. The correct password "123456" can be validated as long as it is not interrupted. You can input a maximum of 24 digits.)

Language setting

On the button area inside of the door, press the lower "Mode" button briefly to switch between Chinese and English languages. A voice prompt will confirm "中文音/English voice" to indicate the language change.


 Attention: the default language is Chinese.

Remote alert

1. This product is equipped with remote alert functionality. After pairing with a mobile device via WiFi, you can monitor the safe's status in real-time and receive instant alerts for "False Alert" and "Vibration Alert"
2. Search for and download the Tuya app on your mobile device. Register and log in to your Tuya account.
3. Network Setup: On the inside of the door, near the button area, briefly press the upper "Settings" key. Enter "5" followed by "#" on the keypad. The safe enters pairing mode. Open the app and follow the steps "Home -> Add Device -> Discover Device -> Input WiFi Information -> Pairing in Progress" to establish the network connection.
4. If successful, you will hear the voice prompt "Network configuration successful." If unsuccessful, you will hear "Network configuration failed."


Vibration alert

1. To activate the electronic panel, input "0" followed by "#". A voice prompt will announce "Alarm on", indicating the activation of vibration alert.
2. When the system detects significant vibrations, it will trigger the vibration alert. The high-pitched speaker alarm will sound for 20 seconds. During the alarm state, any registered fingerprint or password can be used to deactivate the alarm.

 Note: If safe mode settings or add/delete credentials operations are performed, the vibration alarm will be automatically disarmed.

False alert

After 5 consecutive incorrect fingerprint inputs or 3 consecutive incorrect password inputs, the system will trigger an error alarm. The high-pitched speaker alarm will sound for 20 seconds, and the system will be locked for 180 seconds.

 Attention: During the system lock caused by the error alarm, no operations can be performed on the safe.

Low-voltage alert

If the voltage of the main power supply goes below 4.8 V, the system will activate a 'Low-voltage alert'. When using the safe, you will be reminded with a voice prompt 'Low voltage, please replace battery'. Once having this alert, please replace batteries in time.

⚠ Attention: low-voltage may affect the normal use of the safe. Please replace batteries in time when receiving low-voltage alert.

Door not closed alert

When the system detects that the safe door has been left open for an extended period, a voice prompt will sound beep-beep-beep. At this point, please ensure to securely close the door.

Wall-mount instructions

As shown in Figure 6, select an appropriate installation position, then open the safe door and take out the plugs on the back panel. Mark hole positions on the wall or cabinet and drill holes for expansion tubes. Put expansion tubes in the holes, then attach the safe and fix it with screws.

⚠ Attention:

1. Concrete wall is recommended for mounting the safe.
2. For safety reasons, please make sure the safe is firmly attached to the wall.

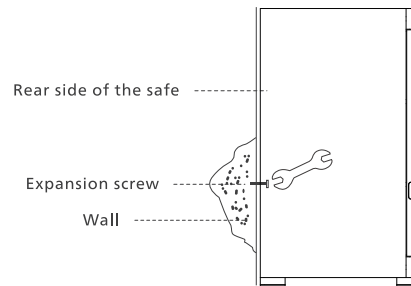


Figure 6

After-sales policy

Philips smart safe box warrants:

1. Return or replacement of products that have defects caused by non-human factors or force majeure within 7 days from the date of purchase;
2. Replacement or maintenance of products that have defects caused by non-human factors or force majeure within 8-15 days from the date of purchase;
3. Maintenance of products that have defects caused by non-human factors or force majeure within 24 months from the date of purchase;

This warranty does not apply to (including but not limited to):

1. Damages of product caused by unauthorized repairs, misuse, incorrect use, abuse, collision, negligence, fluid intake, accidents, modification and alterations;
2. Products with broken or altered labels, serial number and anti-counterfeit label;
3. Products out of warranty period;
4. Damages caused by force majeure;
5. Damages due to human factors.

After-sales support

If you encounter any problems when using the product, please contact local authorized distributors.

Warranty card

Model of product		Serial number of product		
Invoice No.		Seller		
Address of seller				
Date of sales		User name		
Contact of user		Address of user		
Failure description				
Maintenance records	Date	Issue	Maintenance staff	User signature